

HOME CARE IN RUGBY & WARWICKSHIRE

Personalised care for a *better life*

Home Care

Live-In Care

Complex Care

WELCOME

Care that begins in *your* home, on your terms

At Divine Care Agency, we provide personalised, compassionate care in the comfort and familiarity of your own home.

We are committed to supporting individuals of all ages with services that promote dignity, independence and peace of mind. Whether you require occasional support, continuous assistance or help managing complex health needs, our experienced carers are here to deliver reliable, respectful and professional care across every step of your journey.

We take time to understand your personal preferences, daily routines and individual requirements before matching you with a carefully selected carer. This profile introduces who we are, what we believe in and how we can support you or your loved ones.



Compassion, dignity and respect in every visit.



The Divine Care Agency team
RUGBY, WARWICKSHIRE

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REGISTERED UK COMPANY

No. 05552768

01 ABOUT US

Who we are

A registered UK care provider, delivering compassionate and trustworthy care in the comfort of your own home.

Divine Care Agency is a registered limited company in the UK (Registration No. 05552768), based in Rugby, Warwickshire. Our services are tailored to your individual needs, providing you with compassionate and trustworthy care in the comfort of your own home.

As we support individuals of all ages, our focus is always the same: helping each person remain safely and comfortably in the place they love most, with the dignity and independence they deserve.

05552768

Registered limited company in the UK

Rugby

Head office in Holton, Rugby, Warwickshire

3 services

Home Care, Live-In Care and Complex Care

All ages

Person-centred support for every stage of life

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Receiving care at home offers a real and cost-effective alternative to residential care.

OUR COMMITMENT TO EVERY FAMILY

02 OUR COMMITMENT

The highest standards of care, matched to you

We are committed to providing the highest standards of care. No matter what your requirements are, we will match you with a carer who fits with your personality, needs and preferences, so you get exactly the care you want.

i.

Matched to you

Every client is paired with a carefully selected carer who suits their personality, routines and preferences.

ii.

With you at every step

Whether you need short-term help, emergency care or long-term support with a complex condition, we are here for you.

iii.

Trusted relationships

We build trust through professionalism, empathy and attention to detail, so you feel respected, supported and safe at home.

03 OUR VALUES

The principles behind every visit

Our values shape every aspect of the care we provide. We believe that every individual deserves to feel respected, supported and safe within their own home.

01 Compassion

We understand that care goes beyond routine tasks. Our carers listen, reassure and support with warmth, kindness and patience, ensuring that every person feels valued and understood.

02 Dignity

We respect personal boundaries, privacy and independence. Our goal is to provide support in a way that protects self-esteem and promotes confidence.

03 Integrity

Honesty and transparency are at the heart of our service. We communicate clearly, keep our promises and act in the best interests of every individual we serve.

04 Respect

We value cultural, social and personal differences. Our carers approach every situation with sensitivity, acceptance and professionalism.

05 Reliability

Families trust us to deliver consistent, high-quality care. We take pride in being dependable, punctual and committed to meeting the needs of each client.

04 OUR SERVICES AT A GLANCE

Flexible care, tailored to you

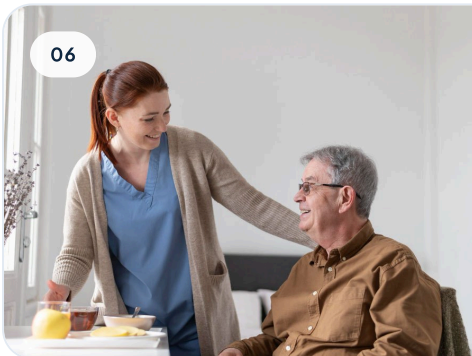
We offer flexible, compassionate and person-centred care, tailored to support your lifestyle, health needs and daily routines. Our professional carers focus on safety, dignity and comfort, allowing you to remain independent in the environment you know best.



Home Care

Visiting support with personal care, meals, medication, household tasks and companionship, so you can stay independent at home.

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Live-In Care

Round-the-clock support from a trained carer who lives with you, without the upheaval of moving into residential care.

PAGE 08



Complex Care

Specialist clinical support at home for long-term health conditions and recovery from serious illness, injury or surgery.

PAGE 09

Short-term, emergency or long-term?

Whatever you need, we will build a care plan around you. Call 07786 150387 to talk it through.

05 SERVICE ONE

Home Care

Designed for individuals who need support with daily tasks while remaining independent at home.

We assist with personal care such as bathing, shaving, dressing and oral hygiene, alongside mobility support to help prevent falls and encourage movement. Our carers can also help with toileting, commode use and continence management in a respectful and discreet manner.

In addition to personal care, we help with preparing meals, cutting food and hydration reminders to ensure proper nutrition. Support with medication, ordering prescriptions, grocery shopping, light housekeeping, laundry and errands is also available.

Companionship is at the heart of this service, offering friendly conversation, emotional support and assistance with appointments or outings to help reduce loneliness and promote a fulfilling lifestyle.

What's included

- ✓ Bathing, shaving, dressing and oral hygiene
- ✓ Mobility support and falls prevention
- ✓ Discreet continence and toileting support
- ✓ Meal preparation and hydration reminders
- ✓ Medication support and prescriptions
- ✓ Shopping, housekeeping, laundry and errands
- ✓ Companionship, appointments and outings

WHO IT IS FOR

People who want to stay independent at home with a helping hand at the times of day that matter most.

06 SERVICE TWO

Live-In Care

Round-the-clock support from a trained carer living with you in your own home.

This option allows you or your loved one to remain in familiar surroundings, close to family, neighbours and community, without the stress of moving into residential care. Your carer provides continuous assistance with personal care, meal preparation, mobility, household tasks and medication.

This service is ideal for those who require reassurance, supervision and hands-on help day and night. It also offers meaningful companionship and helps establish a reliable routine.

Care plans are fully tailored to suit your preferences, ensuring dignity, comfort and independence remain at the centre of every decision.

What's included

- ✓ A trained carer living in your home
- ✓ Continuous personal care, day and night
- ✓ Meal preparation and household tasks
- ✓ Mobility support and medication assistance
- ✓ Companionship and a reliable routine
- ✓ A fully tailored care plan

WHO IT IS FOR

Anyone who needs reassurance, supervision and hands-on help day and night while staying close to family and community.

07 SERVICE THREE

Complex Care

Supporting individuals living with long-term health conditions or recovering from serious illness, injury or surgery.

Carers receive specialist training to manage conditions such as Acquired Brain Injury, Multiple Sclerosis, Learning Disabilities, Post-Polio Syndrome and Spinal Cord Injuries. They are skilled in tasks including PEG feeding, catheter care, bowel care and tracheostomy management.

We work alongside families, doctors and specialist nurses to create detailed care plans that respect your goals, preferences and clinical needs. Our focus is on enhancing quality of life, promoting independence and ensuring safe, comfortable care at home.

With ongoing monitoring and support, we provide reassurance, continuity and compassionate clinical assistance right where you feel most secure.

Conditions & clinical tasks

- ✓ Acquired Brain Injury
- ✓ Multiple Sclerosis and Post-Polio Syndrome
- ✓ Spinal Cord Injuries
- ✓ Learning Disabilities
- ✓ PEG feeding and catheter care
- ✓ Bowel care and tracheostomy management

WHO IT IS FOR

People with long-term health conditions, or recovering from serious illness, injury or surgery, who want clinical care in the comfort of home.

08 HOW WE WORK

Getting started is simple

We take time to understand your personal preferences, daily routines and individual requirements before matching you with a carefully selected carer.

1

Get in touch

Call, email or visit our office in Rugby to talk through what you or your loved one needs. You can discuss your requirements with us in person.

2

We get to know you

We take time to understand your preferences, daily routines, health needs and the outcomes that matter most to you.

3

Meet your carer

We match you with a carefully selected carer who fits your personality, needs and preferences, so you get exactly the care you want.

4

Ongoing support

Your care plan adapts as your needs change, with ongoing monitoring, continuity and support every step of the way.



Working alongside the people who matter

We work alongside families, doctors and specialist nurses to create detailed care plans that respect your goals, preferences and clinical needs, and we keep everyone informed as your care progresses.

09 QUESTIONS FAMILIES ASK

Answers for families

Choosing care is a big decision. Here are answers to some of the questions we hear most often.

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| 01 | Is care at home an alternative to a care home? | Yes. Receiving care at home offers a real and cost-effective alternative to residential care. You stay in familiar surroundings, close to family, neighbours and community, with support built around your routine. |
| 02 | How do you choose my carer? | Before care begins we take time to understand your preferences, daily routines and requirements. We then match you with a carefully selected carer who fits your personality, needs and preferences. |
| 03 | Can you help with short-term or emergency care? | Whether you need short-term help, emergency care or long-term support with a complex health condition, we are here to support you every step of the way. |
| 04 | Which conditions does Complex Care support? | Our carers receive specialist training for conditions such as Acquired Brain Injury, Multiple Sclerosis, Learning Disabilities, Post-Polio Syndrome and Spinal Cord Injuries, including PEG feeding, catheter, bowel and tracheostomy care. |
| 05 | Do you work with our doctors and nurses? | Yes. We work alongside families, doctors and specialist nurses to create detailed care plans that respect your goals, preferences and clinical needs. |
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Still have a question?

We are happy to talk it through, with no obligation.



07786 150387



10 JOIN OUR TEAM

Make a real difference, every single day

We are always keen to hear from kind, reliable people who share our values of compassion, dignity, integrity, respect and reliability.

If you would like to work as a carer with Divine Care Agency, send your CV and a few words about yourself to info@divinecareagency.com.

APPLY BY EMAIL

10 CONTACT US

Let's talk about your care

We are here to answer any questions you may have about our services, care options or how we can support you or your loved ones at home. You can reach us by phone, by email or by visiting our office.

CALL OR WHATSAPP

07786 150387

Email

info@divinecareagency.com

HEAD OFFICE

Natasha House

8 Maxwell Road, Holton
Rugby, Warwickshire
CV23 1AH



SCAN TO VISIT OUR
WEBSITE

Care across Rugby & Warwickshire

Support in the comfort and familiarity of your own home.

Home Care

Live-In Care

Complex Care



Personalised care for a better life

TELEPHONE

07786 150387

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info@divinecareagency.com

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